

# 21<sup>st</sup> Century Cures Act FAQs

## 21<sup>st</sup> Century Cures Act FAQs for Atlantic Health System Patients

At Atlantic Health System, we believe you should have access to your health record. Therefore, when certain information is available, we will release it to you online through MyChart immediately. However, this means that sometimes you will be viewing your test results before your care team has had a chance to review them. Please allow the doctor who ordered the test up to 5 business days to review your results and get in touch with you.

### What information will be released to my MyChart account?

#### Currently available in MyChart

- Members of your care team
- Demographics
- Goals
- Health Concerns
- Immunizations
- Problems (Diagnoses)
- Allergies
- Vital signs
- Smoking status
- Medications
- Cancelled and no-show appointments

#### Available Beginning February 18, 2021

- Clinical notes for patients 18 years of age and older. This includes note author and time it was written.
- Unique device identifiers for implants

#### Available Beginning March 23, 2021

- General lab results
- Radiology/Cardiology, Cytopathology, Surgical pathology and sensitive results
- Results provided from an outside source and scanned into your medical record
- Clinical notes and results for patients under 18 years of age
- Care Plans (excluding inpatient)

### Who do I contact if I need help navigating MyChart?

Contact the Atlantic Health System MyChart support line at 1-800-205-9911

### When will my information be available in MyChart?

Most of your information will be available as soon as it is finalized. *You may see some results even before your care team does.* Each result is reviewed, and any results that are important will be discussed with you.

### How do I know if my results are “concerning”? Do exclamation points (!) mean I should worry?

All lab results are compared to a standard guideline for what is considered “within normal range.” These standards were developed as a guide but are not absolute. You will see an exclamation point (!) next to the result if it’s outside of the normal range, but that isn’t necessarily a cause for concern. Your care team will review your results and discuss any follow up needed.

### Where will this information be located within MyChart?

**After Visit Summary (AVS):** can be found under the Visits tab; includes Patient Instructions, Vitals, Goals, Problems, Medications, Allergies, and Care Team Members.

**Clinical Notes:** can be found under the Visits tab in MyChart.

**Test Results:** lab results and scans can be found on the Test Results tab. If there are images included in your tests, the images will be linked to the result.

**Health Summary:** located under the Menu button; includes current health issues (aka: Problem List), Immunizations, Medications, Allergies and Preventive Care

**Demographics:** under the Menu button, select Personal Information

**Procedures:** under the Menu button, select Upcoming Tests and Procedures

**Unique Device Identifiers for Implants:** under the Menu, select Document Center. Then click Visit Records and select the most recent visit on the Single Visit tab and click View. Device IDs will be listed in the Current Health Summary section of the Single Visit report.

### Who should I contact if I have a question about my medical information in MyChart?

Contact your doctor’s office with any questions concerning your medical information. As a reminder, please allow your care team up to 5 business days to review your results.

 MyChart

 Atlantic Health System

Need additional assistance?

Call the MyChart Helpline at 1-800-205-9911